



We at Greentree want to thank our wonderful community of clients and pets. You have been amazing before and we know you will continue to be amazing during this COVID-19 pandemic. We have by now all heard about the value of social distancing to mitigate the spread of the virus. We are asking our staff and you to help in this effort. So there are a few changes to how we normally operate that we ask you to help out with.

***As of March 21, 2020 at 9 am we will no longer allow clients into our hospital except for a euthanasia. We appreciate your understanding and this change will help protect you, our wonderful staff and still provide excellent veterinary care to your pets.***

**UPDATE - 4-3-20**

***Great news! We are now offering virtual exams and consultations for established patients. Please call for more information and scheduling***

When arriving for an appointment please stay in your vehicle and call the clinic number **206-932-5593** and staff will remotely check you in and give you further instructions. Your pet will be brought into the hospital by our staff who will meet you at the lobby door. The doctor will call you at your vehicle or home once the examination is completed.

We ask that you call ahead if they are going to be picking up medications, food, supplies for your pet. This will allow us to ensure they are prepared to reduce your time waiting outside the hospital and control the number of people and animals at the hospital at any time. Consider online medication and food refills at [www.greentreeanimalhospital.com](http://www.greentreeanimalhospital.com) (click the online pharmacy).

These changes may be cumbersome for all of us and building and maintaining close client relationships and trust is a cornerstone of our mission at Greentree. We have been so proud and pleased by the effort everyone has made so far during this pandemic that we know, with your help, we will be able to continue to provide excellent care for our furry friends and keep our staff and you safe.

Dr. Kleven, Dr. Dunphy and Dr. Stein